

Facebook Marketplace Volunteer

Location: Retail Warehouse or other hospice site.

Reports to: Retail Team

Do you have a passion for selling and a creative flair?

Here at Eden Valley Hospice and Jigsaw, Cumbria's Children's Hospice, we're donated a host of wonderful items on a weekly basis to help us raise much needed funds. We're really excited to launch our Facebook Marketplace shop and we're looking for someone to help us as we branch out into this new arena of retail. At a time when online retail is vital to ensure the future of the hospice, your time can make a real difference to local people and their families.

Role Requirements

- Computer literate, with experience of the Facebook mobile app.
- Ability to take photos on a smartphone and upload listings directly through the Facebook app on our hospice phone.
- Good attention to detail.
- Good communication skills as you may be communicating directly with interested customers
- Ability to work independently and creatively, whilst also working as part of a wider team.
- Demonstrate our hospice values (Caring, Dignity, Respect and Professional), throughout your volunteering hours with us.

Duties and Responsibilities

- Research similar items online to ensure we list items for the fairest and best price.
- Take good, clear photos of the items and list online with an accurate description of what is being sold.
- Clean and maintain items for sale.
- Ensure items are stored and arranged in an organised manner to ensure ease of distribution to customers.
- Keep the retail team up to date with any issues that may arise.

Commitment

- We are looking for a minimum of 3 hours per week.

Benefits

- By helping us to help others, you could:
 - Support people who have a long-term condition or a terminal illness
 - Meet new people and make new friends
 - Feel valued and be part of a team
 - Learn new skills to add to your CV
 - Move towards making a career change
 - Share your specialist skills with others